

# Axis Community Health

## News Release

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### ***Axis Community Health ACE Program Registering Participants County Program Serves Patients with Chronic Health Problems***

Pleasanton, Calif. -- Axis Community Health, the Tri-Valley's provider of medical, mental health, substance abuse counseling and health education services to the uninsured and underinsured, is registering patients in its ACE (Alameda County Excellence) program. ACE is a new county-funded program that is designed to better meet the needs of patients with diabetes, congestive heart failure and hypertension (high blood pressure).

ACE participants are uninsured Alameda County residents between the ages of 19 and 64 who meet income requirements. They must be US citizens or legal residents for at least five years. Depending on income levels, primary care medical visits are either entirely free of charge or include a nominal co-pay for visits and prescriptions.

"The program is designed to prevent chronically-ill patients from falling through the cracks by offering them comprehensive case management and good preventative care," says Sylvia Madrid, Axis' ACE Case Manager. "We strive to keep them as healthy possible, reducing emergency room visits and lowering healthcare costs at the same time."

ACE services include outpatient medical care at Axis Community Health, laboratory tests, prescription coverage and health education. Eligible patients are also eligible for free or low cost optometry and podiatry services.

ACE patients are assigned 'health coaches', who give them personal attention and address their individual concerns. Patients are given educational materials to help prevent the worsening of their conditions as well as appointment reminders to ensure their conditions are being monitored regularly. Health coaches ensure that patients understand their doctors' instructions and the prescription medications they receive. Spanish translation is provided when it is needed.

"ACE is an excellent new program and, currently, we have room to enroll more patients in it," adds Axis CEO Sue Compton. "As with any effort to stay healthy, it is a real benefit to have a partner or advocate who helps the individual stay on track. That support is the foundation of ACE and is already proving to be very effective."

More information about the ACE program is available by calling Sylvia Madrid at (925) 201-6057.

About Axis Community Health

Axis Community Health offers medical, mental health, substance abuse counseling and health education services to residents of the Tri-Valley. Founded in 1972 as a licensed nonprofit organization, Axis serves 14,000 community members annually through direct services and school- and community-based education, prevention and treatment programs. The agency operates facilities in Pleasanton, Livermore and Dublin and is supported by local, state and federal funding, foundation grants, client revenues and community donations. Detailed information is available at [www.axishealth.org](http://www.axishealth.org).

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